Imagine the Future
Looking Back, Looking Forward

Case for Support
Imagine a state-of-the-art community health center in the Borough of Queens’ Flushing neighborhood dedicated to improving the quality of life for Asian Americans and other underserved populations.

Imagine a team of healthcare professionals delivering personalized and compassionate care to all patients regardless of their language proficiency, culture, or ability to pay.

Imagine people in the community living healthier lives because of high quality disease prevention and health promotion programs.

Imagine the Future
What is the Project?

The Charles B. Wang Community Health Center (CBWCHC) plans to build a multi-story facility that will serve as a healthcare home amid a bustling retail, transportation, and residential hub in Flushing, Queens. A projected $65 million, 77,000 square foot project, this state-of-the-art, environmentally friendly facility will serve as a primary care access point that provides medical, dental, mental health, and patient support services to the community.

Healthview will be located at 40th Road and College Point Boulevard in the heart of Flushing, Queens, with clinicians spanning the fields of internal medicine, pediatrics, obstetrics, gynecology, psychiatry, behavioral health and family dentistry. Our medical professionals will be supported by social work services, health education, counseling, care coordination, pharmacy benefits, and health insurance enrollment. The team will use the best clinical knowledge and latest technology to help patients achieve their highest level of health.
New York City is home to nearly 1.4 million Asian Americans. Almost half of Asian New Yorkers live in the Borough of Queens. The largest ethnic groups in Queens are Chinese, Indian, Korean, Filipino and Bangladeshi. Compared to other residents in Queens, Asian Americans generally have lower family income, are less likely to speak English, and experience higher rates of senior poverty. Queens County lags behind the other 61 New York State counties on many health and wellness measures, including quality of life, clinical care, and social and economic factors that influence health.

There has been incredible growth in residential and commercial development in Flushing, Queens, and it is projected to continue. The growth has generated great demand for dental and medical services in Flushing and surrounding neighborhoods. CBWCHC’s patients are historically medically underserved Asian Americans who face multiple barriers in accessing comprehensive and well-coordinated healthcare services.

“I am the parent of one of Dr. Au’s pediatric patients. I really appreciate her unconditional love and care for us. From the moment my child was born to now, twenty years have passed and she has always supported us. Dr. Au’s work exceeded her duties. Her kindness eases new immigrant anxiety. Thank you for your hard work.”

– CBWCHC patient
What is the Community Impact?

The Charles B. Wang Community Health Center has been serving the Flushing, Queens community for more than two decades. Expansion of CBWCHC services will add significant benefit to the neighborhood. CBWCHC’s dental services will allow uninsured patients the ability to pay using a sliding-fee scale based on their income, an option that is scarce at other dental facilities in the area. In addition, this expansion will have a positive impact on the health of the community and provide significant long-term employment opportunities.

In 2016, CBWCHC sites in Manhattan and Queens served more than 52,000 patients and provided more than 245,000 visits. About 89% of patients are best served in a language other than English and 74% of patients are at or below 200% of the federal poverty guideline. The Health Center currently has more than 600 full and part-time employees and is an anchor employer, providing entry level, paraprofessional and professional employment opportunities for local residents.

Healthview is projected to serve over 25,000 new patients and create over 100 new jobs in the first three years of operation.

Please join us to make Healthview a reality. Take part in our 45 year legacy of serving the health and social wellbeing of medically vulnerable community members. You can help us reach our capital campaign goal.
More than 45 years ago a group of volunteers in New York City’s Chinatown wanted to make sure that the community had access to healthcare services that focused on treatment, education and prevention. Following a tremendous community response to a health fair, the volunteers organized a small clinic in space donated by a community church. For the next six years, volunteer physicians and nurses provided medical services, screening, triage, referrals, patient navigation and health education to community members. More than four decades later, this clinic has evolved into the Charles B. Wang Community Health Center.

Today, the Health Center is the leading community-based primary healthcare provider in the New York metropolitan area focusing on Asian Americans, especially those who are medically underserved. We are a non-profit federally qualified health center governed by a consumer majority board of directors.

Our mission is to provide high quality and accessible healthcare for those who are medically underserved, with a focus on Asian Americans. We serve everyone regardless of their language proficiency, culture or financial status. No one will be denied care because of lack of ability to pay. We envision a place where every community member we serve has full and equal access to opportunities for achieving their highest level of health.
How Much Do We Need?

The land acquisition, construction, design and equipment cost for the Healthview project totals $65 million. The project will be funded through a variety of sources including government and foundation grants, financing, ongoing fundraising efforts and naming opportunities for major gifts. Through the Imagine the Future Campaign, we aim to raise $15 million through donations from individuals and businesses.

We have been awarded a $1 million grant from New York City Economic Development Corporation. We are excited that the Chinatown Health Clinic Foundation has pledged $10 million to support the cost of the Healthview project.

“I want to thank the nurses who are patient, responsible, caring and kind. They give patients trust and confidence. Thank you so much.”

– CBWCHC patient
Our healthcare providers lead a team of professionals to deliver comprehensive and well-coordinated care to patients. The team, which includes physicians, nurses, social workers, mental health specialists, nutritionists, health educators and care coordinators, works closely with patients to help them achieve and maintain good health outcomes. Our staff can speak multiple Chinese dialects, Korean, Vietnamese and Spanish.

We use the latest health information technology to track and manage patient care outcomes. Patients can email their healthcare team through our English and Chinese language patient portal. The portal allows patients to request appointments, review their lab test results and clinical summaries, and order prescription refills in a secure online environment.

We provide many support services to help patients manage and improve their health. Our healthcare team offers one-on-one educational sessions, community workshops, support groups, and care management services.

“I want to thank all the social work staff. Their sincere care, compassion and thorough work help us immigrants receive medical care. I sincerely thank you for your kindness.”

– CBWCHC patient
**We deliver high quality care at lower costs.** Our cost per patient in 2015 was significantly lower than the average cost for New York State community health centers. CBWCHC spends only 14% of its budget on administration.

**A nationally recognized leader in providing high quality,** accessible and culturally effective services for Asian Americans, we have won many national, state and local awards for our quality of care and our innovative disease prevention programs. Our performance consistently exceeds national clinical benchmarks for chronic disease management, preventative care, and prenatal and postnatal care.
There are many ways you can join us in this exciting journey to realize a future where more underserved community members receive high quality, comprehensive, and affordable healthcare.

Visit www.cbwchc.org/ImagineTheFuture.asp to learn more about supporting the Imagine the Future Campaign, and contact us at development@cbwchc.org.
Who Supported Us in Recent Years

**Government:** New York City Council
  New York City Department of Health and Mental Hygiene
  New York State Department of Health
  United States Department of Health and Human Services

**Foundations:** Avon Foundation
  Charles B. Wang International Foundation
  FCMS Foundation
  J.T. Tai Foundation and Ping Y. Tai Foundation
  New York State Health Foundation
  Ong Family Foundation
  RCHN Community Health Foundation
  Robin Hood
  Susan G. Komen for the Cure
  The Ernest and Joan Liu Foundation
  The Shau-Wai and Marie Lam Family Foundation
  W.K. Kellogg Foundation

**Others:** Affinity Health Plan
  Association of Asian Pacific Community Health Organizations
  Confucius Pharmacy
  Vicki Chang Fund – Dr. James Chang
  Chinese American Medical Society/Coalition of Asian Independent Practice Associations
  Emblem Health
  Fidelis Care
  Healthfirst
  New York University Langone Medical Center
  Miranda Wong Tang
  United Healthcare
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